

HOW TO SHOP WITH PERRY

There are two ways to shop with Perry

Details on how to order from Perry are outlined below. Please take a moment to look at the information by clicking on the links below.

I. Online with delivery direct to your home or office - straightforward and convenient. You will find lots of help on our website to make it really easy for you to order the right sizes. https://www.perryuniform.co.uk/how-to-order

Personal fitting appointments at the Yarm School Uniform Showroom – Lesley Porter, the school showroom manager, is available to help you to measure your child and order uniform and sports kit for delivery after the appointment.

To book a fitting appointment at the Yarm School Uniform Showroom, telephone 01642 792588 or email uniformshop@yarmschool.org

The Perry Online Shop is Open 24/7: www.perryuniform.co.uk

- Do you need an extra bit of **help?** Have a look at our videos and step by step advice on how to order: https://www.perryuniform.co.uk/how-to-order
- Are you not sure what **size** to order? Use I-size, our intelligent sizing service, it recommends suitable sizes based on a child's body measurements.
- Don't have a *measuring tape?* Print off the **tape measure** sent with this letter. Please follow the instructions provided and **check that it has printed to the right size/measurements** before you use it.
- There is also a *video* to show how to measure your child: https://www.perryuniform.co.uk/how-to-measure
- Already know what sizes you need? You can select sizes yourself. Log in or create your account; access your child profile and select "I know what size I need": https://www.perryuniform.co.uk/customer/account/login
- Need more support or information? Visit the advice page on our website:
 https://www.perryuniform.co.uk/advice/ or email our customer service team who are ready to help you and answer any questions you might have before or after you place your order: info@perryuniform.co.uk or call 0113238 9520.

Please be prepared...

As soon as your order arrives **please try everything on your child**, then try it on again in mid-August. If your child has grown more than expected, please order an alternative size online and return the unworn item(s) asking for a refund, using the postage free returns label on your receipt.

Happy? Not happy? If you are pleased with our service or something goes wrong, we want to be the first to hear. If you have any questions or feedback, please let us know. We are here to help: info@perryuniform.co.uk