



HOW TO SHOP WITH PERRY

There are two ways to shop with Perry

Details on how to order from Perry are outlined below. Please take a moment to look at the information by clicking on the links below.

1. **Online with delivery direct to your home or office** - straightforward and convenient. You will find lots of help on our website to make it really easy for you to order the right sizes.
<https://www.perryuniform.co.uk/how-to-order>
2. **Personal fitting appointments at the Yarm School Uniform Showroom** – Lesley Porter, the school showroom manager, is available to help you to measure your child and order uniform and sports kit for delivery after the appointment.
To **book a fitting appointment** with Lesley at the school go to: www.perryuniform.co.uk/appointments/
Select the Yarm School Showroom, choose a date; click on an appointment; select a time slot and complete your booking.

The Perry Online Shop is Open 24/7: www.perryuniform.co.uk

- *Do you need an extra bit of **help**?* Have a look at our videos and step by step advice on how to order: <https://www.perryuniform.co.uk/how-to-order>
- *Are you not sure what **size** to order?* Use I-size, our intelligent sizing service, it recommends suitable sizes based on a child's body measurements.
- *Don't have a **measuring tape**?* Print off the **tape measure** sent with this letter. Please **follow the instructions** provided and check that it has printed to the **right size/measurements before you use it**. There is also a video to show how to measure your child: <https://www.perryuniform.co.uk/how-to-measure>
- *Already **know what sizes** you need?* You can select sizes yourself. Log in or create your account; access your child profile and select "I know what size I need":
<https://www.perryuniform.co.uk/customer/account/login>
- *Need more **support or information**?* Visit the advice page on our website: <https://www.perryuniform.co.uk/advice/> or email our customer service team who are ready to help you and answer any questions you might have before or after you place your order: info@perryuniform.co.uk or call.

Please be prepared...

As soon as your order arrives **please try everything on your child**, then try it on again in mid-August. If your child has grown more than expected, please order an alternative size online and return the unworn item(s) asking for a refund, using the postage free returns label on your receipt.

Happy? Not happy? If you are pleased with our service or something goes wrong, **we want to be the first to hear**. If you have any questions or feedback, please let us know. We are here to help

info@perryuniform.co.uk

We're ready and waiting to hear from you!